

From: David DILGER
To: Microsoft ATR
Date: 12/6/01 10:04pm
Subject: Gateway Information

To Whom it may concern,

Up until recently I had worked for computer maker Gateway in Sioux Falls South Dakota. It had been talked about for years that for every machine shipped had to have a fee paid to Microsoft this is rather it shipped with a Microsoft Os/Application or even a competitor such as Novell.

Also I do know first hand that Gateway needed to provide employees to remove Microsoft labels from the returned Gateway machines this costs Gateway as well as other machine manufacturers thousands of dollars each per year.

The functionality of the software is also limited and I am sure this must be an agreement between the manufacturers and Microsoft, but the limitation involves Microsoft Software.

If you have any additional questions I would call the Gateway Sioux Falls facility and ask to speak to the following people:

David Reznicek
John Landon
Kevin Erickson
Chuck Limoges

If there is anything else I can help you with please feel free to ask.

Thanks for your time.

David Dilger

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